

This year, 'No-Show' Appointments and Cancellations
with LESS THAN 24 HOURS NOTICE
have cost our Company over **\$15,000**

The Holiday Season is our busiest time of the year.

To ensure that ALL clients have to opportunity to book appointments during this busy time we are
enforcing our Holiday Cancellation Policy.

**All cancellations and reschedules
with less than 24 hours notice
will result in
FULL payment of the missed services
being billed to your account.**

We understand that situations arise and sometimes you may not be on time to your scheduled
appointment.

If you are more than 10 minutes late to your color appointment
or 15 minutes late to your cutting/styling appointment,
the appointment will be rescheduled and you will be billed.

Please see the Front Desk for further questions and information.